

## OVERVIEW

# Audio Discovery



The growth of electronic communications including voicemail, call-center recordings, regulatory compliance, and digital conferences, has resulted in increased volumes of discoverable audio content. Searching these recorded audio and video files presents significant issues for legal professionals, corporate compliance managers, and government regulators. Nexidia has focused on audio and video content for over a decade and brings unparalleled experience and technology to your team.

Nexidia's Audio Discovery technology uncovers relevant information and solves the considerable challenges of audio search and review by:

- Quickly locating relevant content—helping legal professionals understand the nature of the evidence
- Significantly reducing the cost of audio review by allowing reviewers to quickly pin-point searches and deliver relevant data
- Complementing and incorporating traditional electronic document discovery

Nexidia enables law firms, corporate legal departments, and regulators to locate critical evidence in the shortest time, with the highest accuracy, and at the most affordable price. Nexidia's

patented audio search technology increases the speed and accuracy of searches against large collections of audio content by eliminating the need to convert speech to text. Organizations can now review and search large amounts of unstructured content in a matter of days, rather than months, significantly reducing total project costs and making short deadlines achievable.

## AUDIO DISCOVERY

Nexidia is the fastest and only scalable audio discovery solution that combines technology, audio expertise, and the highest levels of project management.

Traditionally, law firms and electronic discovery companies have relied on manual transcription or human listening to review and investigate audio files. However, transcription is slow and costly, and human listening is an ineffective process for locating relevant content. Neither transcription nor human listening is scalable or capable of economically handling the large amounts of audio data being demanded and produced today.



Nexidia's phonetic indexing technology searches on the spoken word content contained within the media.

Automating the review process eliminates the errors caused by fatigue, boredom and other distractions that typically result from human listening. Nexidia's technology returns highly accurate results regardless of audio quality, speaker accents, dialects, slang, and non-standard grammatical patterns.

Nexidia's audio discovery consultants work every day with highly sensitive content. They know that processing audio discovery is different from other forms of electronic information and work closely with reviewers to maximize productivity, workflow, and achieve the best possible result.

#### COMPLIANCE AND CORPORATE GOVERNANCE

Whether required by a regulatory agency or internal policy, corporations are creating and storing significant volumes of audio and video files. Nexidia allows counsel and corporate officers to proactively monitor and quickly identify audio content for discovery, internal, or regulatory investigations. This flexible platform significantly speeds the legal review process by allowing counsel to organize and effectively search all recorded content and pertinent data, including metadata.

#### NEXIDIA FORENSIC SEARCH

Whether your challenge is legal discovery, corporate compliance, or governance, Nexidia Forensic Search offers tremendous flexibility and speed, indexing recorded audio up to 20,000 hours per day. This makes large volumes of audio available in just a matter of days for search, automated analysis, in-depth review, and targeted listening.

As a result of its patented phonetic technology and approach, Nexidia:

- Provides better ROI by creating a more thorough approach, at a fraction of the costs of traditional methods of transcription or human listening
- Quickly and accurately allows legal professionals to identify, prioritize, and review relevant data and respond to short deadlines
- Enables compliance and corporate officers to identify subject matter, conduct preliminary searches, and prioritize the most relevant records for listening

- Provides a disciplined framework to review audio files for privilege, responsiveness, and other issues
- Reduces judgment errors caused by fatigue, and provides an accurate assessment of critical content
- Gives users an easy-to-use interface enabling quick, efficient ad-hoc searches and drill-down into specific content—even proper names, jargon, and specialized industry terms
- Allows users to continue using their preferred platform for non audio/video processing and review

Please contact us at [audiorecovery@nexidia.com](mailto:audiorecovery@nexidia.com) or call [866.355.1241](tel:866.355.1241) for more information, project pricing, and a full consultation on how we can best handle your specific audio-video discovery needs.

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